Florida House Bill 967 Digital Payment Readiness Checklist

Is your agency prepared for January 1, 2027?

Florida House Bill 967, now Chapter 2026-169, requires local government entities to provide online acceptance of certain electronic payments beginning January 1, 2027. Use this checklist to identify priority operational and constituent-payment readiness.

1. Electronic payment access

- Can constituents complete applicable payments online today?
- Do you accept credit cards, debit cards, and electronic funds transfers for all payment types covered by the law?
- Have you identified every affected payment type, department, and constituent group?

2. Constituent experience

- Can constituents easily find relevant payment options from your website or department page?
- Is the payment experience simple to complete on a mobile device?
- Are payment instructions, fees, and confirmation details clear before and after checkout?

3. Fee and surcharge workflows

- Has the agency defined its approach to payment fees or permitted surcharges?
- Can your payment environment apply that approach consistently across channels?
- Are fees and payment totals clearly disclosed to constituents and reported to finance?

4. Finance and reconciliation

- Do online payments post accurately to the right bill, account, parcel, or receivable?
- Can finance staff reconcile payment activity without rekeying or spreadsheet workarounds?
- Can your team easily manage refunds, failed payments, chargebacks, and exceptions?

5. Security and implementation

- Are finance, IT, customer service, procurement, and legal aligned on ownership and responsibilities?
- Are payment security, PCI compliance, and integration responsibilities clearly documented?
- Is there a tested implementation plan—including configuration, training, and communications—to be completed before January 1, 2027?

TURN READINESS INTO ACTION

Florida HB 967 creates a compliance requirement, but it can also be an opportunity to improve the payment experience for constituents and staff. CORE helps government agencies centralize payment activity, provide secure online and mobile self-service, and streamline revenue-cycle operations.

Request a CORE Payment Readiness Review for HB 967

Evaluate your current payment environment, identify priority gaps, and build a practical path to compliance and improved self-service.
https://www.corebt.com/contact-us/

This resource is for operational planning only and is not legal advice. Consult agency counsel regarding statutory interpretation, local policy, and fee or surcharge practices.

Get started today

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